

Estd - 1989

॥ न हि ज्ञानेन सदृशं पवित्र मिहं विद्यते ॥

☎:(02140)-263403

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J. B. Sawant Education Society's

TIKAMBHAI METHA COMMERCE COLLEGE

Permanently Affiliated to University of Mumbai

NAAC Accredited B Grade CGPA 2.13

Recognised under 2 f & 12 B of UGC Act. 1956

Principal :- *Dr. Sandhya B. Kulkarni*

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Date: Date : / / 20

STUDENT SATISFACTION SURVEY (2018-19)

Student satisfaction index as reflected in survey

Sr.No.	Questionnaires	Student Satisfaction (in %)
1.	How much of the syllabus was covered in the class?	96% students were satisfied with the syllabus covered.
2.	How well were the teachers able to communicate and prepare for the classes?	98 % Students were satisfied with the preparation of the teachers in class.
3.	Fairness of the internal evaluation process by the teachers	Internal evaluation is applicable for only F.Y.B. Com students as per University exam pattern. 90% of the students were satisfied with the fairness of the internal evaluation process by the Teacher.
4.	Teachers inform you about your expected competencies, course outcome and programme outcomes.	92% students were satisfied with the information provided by the teacher about expected competencies, course outcomes and program outcome.
5.	The Teachers illustrate the concepts through examples and applications	98% students were satisfied with the teacher illustrations of the concepts through examples and application.
6.	Teachers are able to identify your weaknesses and help you to overcome them.	90% of the students were agreed that teacher are able to identify their weaknesses and help them to overcome it.
7.	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	98% Students were satisfied with the institution effort to engage them in the monitoring review and continuous quality improvement of the teaching learning process.
8.	Teachers encourage you to participate in extracurricular and Co-curricular activities.	100% of students were agreed that teachers encourage & motivate them to participate in extracurricular and co-curricular activities.

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9.	Teacher use ICT tools such as LCD projector Multimedia, etc. while teaching	Only 70% of students agreed that teachers use ICT tools such as LCD Projector, Multimedia etc. while teaching.
10.	The overall quality of teaching – learning process in your institute is very good.	94% of students were agreed that the overall quality of teaching learning process in this institution is very good.
11.	Are you satisfied with library facilities provided by the college?	86% students were satisfied with the library facilities provided by the college.
12.	Are you satisfied with sports facilities provided by the college?	94% students were satisfied with Sports facilities provided by the college.
13.	Support of administrative office and staff	90% student were satisfied with the administrative office Co-operation & Support.
14.	Your Opinion about the overall infrastructural facilities provided by the college	50% students were unhappy regarding the overall infrastructure facilities provided by the college.
15.	Give three observations/suggestions to improve the overall teaching-learning experiences and support mechanism in your institution. <ul style="list-style-type: none">• Increase number of textbooks in the library.• Provide canteen facility to students.• Make available gym and sports equipment's in the gymkhana.• Separate girls common room should make available in the college.• Make available separate hall to students for cultural programme practice.	

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ACTION TAKEN REPORT ON STUDENT SATISFACTION SURVEY (2018-19)

Sr.No.	Suggestion made by students	Action Taken
1.	Text books on prescribed syllabus should be made available in library	Purchased 250 new text books and 87 new reference books of Rs. 97,010/-
2.	Xerox facility must be provided when needed	Xerox facility will be provided to students on demand in the college office.
3.	Sports Facility	New Sports kit and gym equipment's are made available as per the demand by students.
4.	Canteen Facility	Canteen facility are made available in future.
5.	Drinking water availability	Drinking water made available for the students with setup of new filters and water cooler system.
6.	Provided additional computer in library	Purchased new 5 computers with internet facility is made available for students in the library.
7.	Use of ICT tools in teaching learning by faculty	Teachers are informed to use more power point presentation's and lecture videos in teaching learning process.

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